

# INVESTIGATION REPORT [HIGH SEVERITY]

Ref ID: DEV-2024-0312 | Rev 01 | CONFIDENTIAL

Status: Audit Ready | Generated: 2024-10-13

Batch ID	BTC0048	Product	Paracetamol Tablets 500mg
Plant	Unit-III Hyderabad	Severity	HIGH

## AI Generated Summary

The investigation report for batch BTC0048 of Paracetamol Tablets 500mg at Unit-III Hyderabad highlights a deviation in the granulation process. The Inlet Air Temperature exceeded the upper limit of 70°C, reaching 74.8°C at 08:00, and the Product Bed Temperature reached 78.2°C at 08:15. Equipment ID EQP\_GRAN\_01 was involved. LIMS results indicate a failure in the assay with a result of 95%, below the specification of 98%-102%, leading to an OOS reference. The batch disposition is on HOLD as per the Deviation Report.

## 01. Incident Overview

BATCH NUMBER	INCIDENT DATE	DEVIATION TYPE	DEPARTMENT
BTC0048	2024-10-12	Temperature Deviation	Granulation

## 02. Detected Deviations

SIGNAL/EXCEPTION	DURATION	PEAK VALUE	LIMIT
Inlet Air Temperature	1 hour	74.8°C	70°C
Product Bed Temperature	1 hour	78.2°C	70°C

## 3. Executive Summary

Batch BTC0048 of Paracetamol Tablets 500mg at Unit-III Hyderabad experienced a deviation on 2024-10-12. The Inlet Air Temperature exceeded the upper limit of 70°C, reaching 74.8°C at 08:00, and the Product Bed Temperature reached 78.2°C at 08:15. Equipment ID EQP\_GRAN\_01 was involved. LIMS results indicate a failure in the assay with a result of 95%, below the specification of 98%-102%, leading to an OOS reference. The batch disposition is on HOLD as per the Deviation Report.

## 4. Deviation Description

The first deviation was recorded at 08:00 on 2024-10-12 with the Inlet Air Temperature reaching 74.8°C. The operator ID was not recorded. The temperature progressively rose, with the Product Bed Temperature reaching 78.2°C at 08:15. Immediate actions included stopping the granulation process and notifying the QA department as per the Deviation Report.

## 05. Root Cause Analysis

PROBABLE CAUSE	METHODOLOGY
Equipment ID EQP_GRAN_01 had a calibration overdue by 15 days. The thermocouple was found to be out of specification.	Root cause analysis was conducted using the 5 Whys method to identify the underlying causes of the failure.
CONCLUSION	
The root cause was identified as an overdue calibration of Equipment ID EQP_GRAN_01, with a thermocouple drift of +4°C. Maintenance	

## 6. Scope of Review

The review focused on the granulation process parameters, equipment performance, and LIMS results for batch BTC0048.

## 7. Exceptions

Temperature deviations were noted in the granulation process, specifically with the Inlet Air Temperature and Product Bed Temperature exceeding their upper limits.

## 8. CAPA

CAPA actions included recalibrating Equipment ID EQP\_GRAN\_01, replacing the thermocouple, and conducting a requalification as per Maintenance Log WO-2024-0456.

## 9. Impact Assessment

LIMS results show a failure in the assay with a result of 95%, below the specification of 98%-102%, leading to an OOS reference. The batch disposition is on HOLD.

## 10. Conclusion

The current batch status is on HOLD as per the Deviation Report. An OOS investigation is referenced due to the LIMS failure. Equipment was recalibrated and returned to service.

## 11. Regulatory Compliance

Standard	Status
21 CFR Part 211	Non-Compliant

## Compliance Checklist

Standard	Description	Status
21 CFR Part 211	Current Good Manufacturing Practice for Finished Pharmaceuticals	X Fail

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Evidence Coverage Score: 95% — High Confidence

AI Insight: The deviation was primarily due to equipment calibration issues, which have been addressed through CAPA actions. Continuous monitoring and timely maintenance are recommended to prevent recurrence.